



Child Development Associates

Our mission is to encourage and support the success and well-being of children, families, and the child care community.

March 23, 2020

Frequently Asked Questions (FAQs) Update #3

Parent Questions

1. My recertification is coming up, what do I do?

CDA has extended all recertifications by 6 months, so at this time you do not need to complete your recertification. You will be contacted by your Child Care Eligibility Specialist when your extended recertification is due.

2. Will I lose my child care services if I don't take my children to my provider right now?

No, you will not lose your child care services due to the COVID-19 outbreak. You continue to remain eligible for services for your 12-month eligibility period.

3. My employer has closed our offices but I am working from home, can I still use my child care provider?

Yes, you continue to be eligible for your certified child care hours during your 12-month eligibility period. You may use your child care services to work from home until your recertification is due.

4. If children are out of school, we are not working, and they are not going to daycare, are we still required to pay the family fee?

At this time, we have not received permission from the California Department of Education (CDE) to relax policies on family fees. However, you can voluntarily report a change to your Child Care Eligibility Specialist, as your employment status has changed, which may allow a reduction or elimination of your family fees. To voluntarily report a change in your employment please contact your Child Care Eligibility Specialist.

Provider Questions

1. I have decided to stay open to support families. Will I be getting an additional payment? Or would it be the same even if I decided to close?

Providers who close will be paid up to 30 days for all enrolled children at the time of their closure. Payment will be based on the child's certified schedule/certificate.

Providers who remain open, will be paid for all enrolled children based on the child's certificate, **regardless of attendance**. Open providers will continue to receive payment for the children that are absent and the ones they are providing care for, per direction of the California Department of Education (CDE) until June 30, 2020 unless the direction from CDE is rescinded sooner.

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