

How to Submit Digital Documents

Through our **website or email**, you can safely and securely submit personal documents to confirm information, such as proof of address or paystubs, using your computer or mobile device. **In order to do this, you need to first have a digital version of each document.** Before submitting digital documents to CDA, use the suggestions below to help ensure successful submission and **prevent delay in approving child care services**.

What Type of Files Can I Submit?

The following document types work best:

PDF, JPG, JPEG, DOC, DOCX.

How to Scan Documents Using a Mobile Device

The easiest and best way to convert a physical (hard copy) document into a digital (soft copy) document is to use a scanner. Using your mobile device, install and use any free scanning app. Recommended apps include **Google Drive** app (Android) and **Notes app** (Apple).



Have an Android?

Scan documents using Google Drive.

- 1. Open the Google Drive app
- 2. In the bottom right, tap Add .
- 3. Tap Scan .
- 4. Take a photo of the document you'd like to scan.
 - Adjust scan area: Tap Crop 🖳
 - ullet Take photo again: Tap Re-scan current page ${f C}$.
 - Scan another page: Tap Add +.
- **5.** To save the document, tap Save.
- 6. Tap to view the finished document.
- 7. Tap More button , then Download.



Have an iPhone or iPad?

Scan a document using Notes app.

- 1. Open the Notes app and create a new one.
- 2. Tap the Camera button then tap Scan Documents.
- 3. Place your document in view of the camera.
- **4.** If your device is in Auto mode, your document will automatically scan. If you need to manually

capture a scan, tap the Shutter button. Then drag the corners to adjust the scan to fit the page, then tap Keep Scan.

- **5.** Tap Save or add additional scans to the document.
- **6.** Tap Done once all of the files are scanned.
- 7. Tap to view the finished document.
- 8. Tap the Share button then Save to Files, then On My iPhone, then Save.













How to Submit Digital Documents

Digital Documents Checklist

When creating a digital document using your smartphone camera:

- O Make sure you have good lighting.
- O Place the document on a flat surface with a dark background.
- O Be sure only the document is in the picture.
- Keep all four corners of the document in the frame.
- Avoid taking photo at an angle.
- O Focus the camera.
- Be sure to review the image to ensure it is readable before you submit.

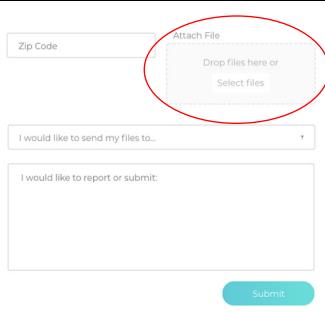
Note: Incomplete documents, or forms without all questions filled in, can delay approval of child care services.

Submit Online Using Our Secure Website



- Visit <u>cdasd.org</u>. Click Families, then Child Care, then Resource Center.
- 2. Select "Report a Change or Submit Documents"
- **3.** Enter your information and attach all files you wish to submit.

CDA Website Attachment Size Limit: 50 MB









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Submitting Documents via Email

Once you've created your digital documents:

- 1. Open your email app.
- 2. Tap "New Message" or "Compose Email" icon.
- 3. Tap the menu item with a paperclip icon that says "Attach a file" or something similar (e.g., "Attach Files")
- **4.** Browse through your folders and click to select the documents you want to attach. In most cases, you can select multiple files by holding down a tap while selecting a file.
- 5. Click the "Open" or "Choose File" or another similar button to attach the file to your email.
- 6. Send email to your Child Care Eligibility Specialist.

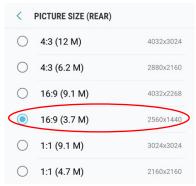
Email Too Big to Send?

- Send separate emails for each document.
- Multiple pages may need to be saved as single files before sending.
- Direct your email to our office inboxes:
 - o Bonita Office: APBonita@cdasd.org
 - Kearny Mesa Office: <u>APKearnyMesa@cdasd.org</u>
- Use cloud storage like Google Drive or iCloud to share a link to the file.
- Reduce the size of any photos using the suggestions below.



Have an Android?

Lower the size of photos in your camera app *before you capture*. Smartphone camera apps vary, so be sure to check your default settings.



(ex. Samsung Camera Settings)



Have an iPhone or iPad?

When you attach a photo in the Mail app, if Actual Size is too big, select Large to reduce the size.















Examples of Digital Documents

<u>Acceptable</u>

- Clear Text

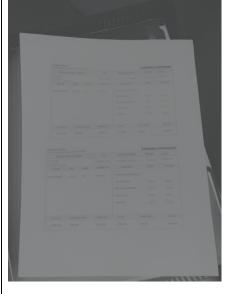
✓ Good Lighting

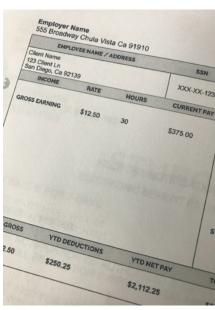
- ✓ All Four Corners
- ✓ Flat Image

Unacceptable

- Dark Lighting
- Too Blurry
- Document is Cut Off
- Photo at an Angle



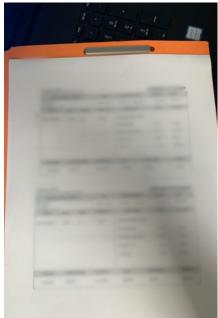


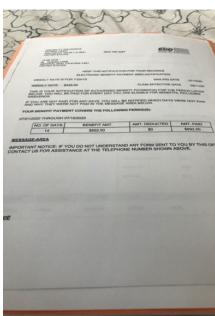




STATETAX







Have Questions?

Contact your Child Care Eligibility Specialist at (619) 427-4411









