

September 6, 2023

Fiscal Year 2023-24 Program Update #3-Expiration of Family Fee Waivers and Updated Family Fee Schedule

(Fees reduced for ALL families)

What is happening?

Effective October 1st, 2023 **family fee waivers** that were in place in response to COVID-19 **will expire** and a new restructured family fee schedule will be implemented by the California Department of Social Services (CDSS).

- The family fee schedule eliminates fees for families who have a gross monthly income below 75% of the State Median Income (SMI) and limits the amount of family fees for those above 75% of the SMI to no more than 1% of their monthly gross income.
- All families will see a reduction in their family fee, with some families having their fee eliminated.
- Those families who still have a family fee after the new fee schedule has been implemented MUST begin paying those fees to their child care provider effective October 1st, 2023 as ALL family fee waivers have expired.

How will a family know if their fee decreased or was eliminated?

All families who **currently** have a family fee will receive a Notice of Action (NOA) indicating if their family fee has been decreased or eliminated effective October 1st, 2023.

When should families expect to receive a family fee NOA?

Over the next couple of weeks, CDA staff will be reviewing case files of all families who have a family fee and determine if their family fee will decrease or be eliminated. **Impacted families will receive a NOA no later than September 25, 2023.**

How will child care providers know if a family's family fee has decreased or been eliminated?

Child care providers will have a notice issued at the same time parents do and will be notified of any families they are serving with a decreased fee or if the fee has been eliminated.

In addition, families who continue to have a family fee, will have the family fee printed on the October 2023 attendance record (and all future attendance records) of the child assigned the fee as indicated on the family's NOA.



Do families have to submit updated income to have their fee reassessed?

No, all families who currently have a family fee will have their fee reassessed based on the **family's income on file with CDA**. Families **do not** need to take any action for CDA to reduce or eliminated their family fee based on the new CDSS family fee schedule.

What if a family's income has decreased and it is not on file with CDA?

Families continue to have the right to voluntarily report changes in their income and should contact their Child Care Eligibility Specialist (CES) if they would like to voluntarily report a change.

Where can families and child care providers get more information on CDA's policies regarding family fees?

CDA's polices on the assessment and collection of family fees are available in CDA's Program Guidelines and can be found here.